Principles of Software Design Requirements

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Why do we need requirements

• Input for design and implementation

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Why do we need requirements

- Input for design and implementation
- Choice of the software developer
- Preparing contract
- Estimation, project management
- Verification
- The basis for the documentation / orientation in the project
- Risk management
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All stakeholders work with requirements

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Source of requirements



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Source of requirements

Customer

- Domain knowledge
- Other stakeholders (architectural requirements, implementation requirements, testing requirements, ...)
- Regulations and law
- Deployment conditions
- Organizational structure / Internal regulations of the customer
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Hierarchy of requirements

• Business requirements

We want to decrease paper consumption

User requirements

After finishing work on ... the following parties will be informed: ...

• System requirements

Upon signature the document will be handled to ... using ... Traceability - it is important to know the relations between requirements (especially between requirements in different levels).

Hierarchy of requirements

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• Which requirements should we derive the contract from?

Requirement types

- Process requirements
- Product requirements
 - Functional requirements
 - Non-functional requirements

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There are various frameworks to categorize requirements. This is useful so we can be sure that each category is covered.

• An example

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Requirements

Properties of good requirements

- Unitary (Cohesive)
- Complete
- Consistent
- Non-Conjugated
- Traceable
- Up to date
- Unambiguous
- Understandable
- Specified priority
- Testable

Focus on WHAT, not HOW (however, sometimes, especially when describing a desired process WHAT=HOW) $\,$

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Properties of good requirements

- Complete (for given subsystem)
 - from all stakeholders
 - no gray areas includes non-requirements, e.g. what is not part of the system
 - Potentially useful tools: templates (IEEE830), classifications.

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We want to decrease the paper consumption

- Business requirement, the source is the customer.
- \bullet Should be quantified, e.g. "by $\ldots\%$ "
- Priority?

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We want to decrease the paper consumption

- Business requirement, the source is the customer.
- \bullet Should be quantified, e.g. "by $\ldots\%$ "
- Priority?
- Is it testable?

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We want to decrease the paper consumption

- Business requirement, the source is the customer.
- Should be quantified, e.g. "by%"
- Priority?
- Is it testable? You need to create a system to measure this. The quality may depend on the priority.

After finishing work on ... the following parties will be informed:

- User requirement we should know which business requirements it is related with.
- We need a dictionary for the project to be able to specify the type of the document and the parties involved.
- How fast the parties should be notified? Can we measure it?
- Can anything go wrong during the process (of significant importance to be an user requirement)?

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Upon signature the document will be handled to ... using

- How long should it take?
- What happens if the document will not be signed (+ several other exceptional workflows).

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How to capture the requirements

How to capture the requirements

- "Victorian novel"
- Using a template
- Spreadsheet / other form of list
- Issue tracking
- Minutes from a meeting (only short time validity, it should be processed into a more robust form) ...

Challenges:

- How much documentation we want to create and maintain?
- How to preserve traceability?
- How to find related requirements?
- What is the state of the requirement?

Requirements

Capturing functional requirements

The functional requirements consist of use cases.

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A full use case contains:

- Actor (human or external system)
- A goal something of a value to the actor
- A complete sequence of steps how to attain the goal including alternative paths
- A lot of other stuff

Use cases can be composed, extended and generalized.

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Requirements

Use case - an example

Wikipedia - use case example

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How to capture functional requirements

Various amount of detail:

- Full use case
- Scenarios A pass through the use case.
 - We use several scenarios per use case.
- User story As a <role> I can <capability>, so that <receive benefit>.

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You may proceed building you system use case by use case or scenario by scenario. You get very different outcomes.

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Requiremnts workflow

- Stakeholder identification
- Elicitation
- Analysis
- Specification
- Validation

The process is iterative. During each phase a dictionary is created and refined.

Elicitation

- Discussions
- Focus Groups
- Questionnaires
- Observation
- Studying documentation, legislature
- Study of similar products
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Analysis and specification

- Actor identification and modeling (including new abstract roles)
- Prototyping
- Traceability matrix
- Avoid requirements smells
 - Subjective language
 - Nebulous adjectives, superlatives
 - Negative requirements (\neq Non-requirements)
 - . . .
- Careful write-up helps to identify weak spots
 - Use case analysis -searching for alternative scenarios
 - Generalization

Common problems capturing the use cases

The structure of a use case is too complex?

• UML activity diagram

The use case is repetitive / too long?

- We can divide it and use use-case composition.
- Creates dependencies between your use cases.

To give an overview of dependencies between actors and use-cases:

• UML use case diagram

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- Wikipedia Requirement
- J. Mifsud: Requirements Gathering Part 1
- Techpedia Use case
- Wikipedia Use case example
- UML Use Case Diagrams
- UML Activities

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- J. Kostičová: Requirements
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Image: A matrix

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